

# RICK GARITTA

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## Writer | Software Developer | Technician

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### Objective:

*As a software developer with a background in content creation, I am seeking a content developer position to deliver high-quality, accessible documentation to a wide audience and customer base.*

### Experience:

*MICROSOFT (VIA AQUENT)*

**Content Developer**

*May 2021 – Present*

Remote

- Develop content for [help.ads.microsoft.com](https://help.ads.microsoft.com) reporting and optimization properties and UX content for Microsoft Advertising.
- Use tools such as Visual Studio Code, Git, and XML to present and publish content.
- Work with senior program managers to implement goals for public-facing help documentation.

*DATABASE SERVICES, INC.*

**Software Developer**

*April 2019 – May 2021*

Winter Park, Florida

- Develop various software properties in C#, Vue (JavaScript), T-SQL and VB.NET using tools such as Visual Studio, Visual Studio Code, Microsoft SQL Server Management Studio and GitHub.
- Worked with process serving business owners to gather information and resources to build out client websites in a mobile-friendly and easy-to-use manner.
- Create content (including copy) for client websites while following SEO guidelines.

*COMPLETE PRODUCTION RESOURCES*

**Technician/Manager**

*May 2012 – April 2019*

Orlando, Florida

- Performed IT duties such as website maintenance in PHP ([www.cprhq.pro](http://www.cprhq.pro)) and upkeep for email servers.
- Coordinated and managed the distribution of music gear on cruise ships for each performance by creating and updating a series of easily accessible digital grids.
- Ensured performing artists had access to functional equipment that was put through a rigorous quality control process.

*DEMAND MEDIA STUDIOS*

**Video Talent Producer & Writer**

*Feb. 2010 – May 2012*

Remote

- Coordinated with subject matter experts to shoot and produce education videos.
- Used the Internet to extensively research certain topics and cite those websites.
- Edited assignments to ensure they follow the format and style guide of the niche website they were published to.

### Education:

**UNIVERSITY OF CENTRAL FLORIDA CODING BOOT CAMP**

Orlando, Florida

Certificate of completion from UCF Continuing Education Department  
Full stack web development

**UNIVERSITY OF CENTRAL FLORIDA**

Orlando, Florida

B.S. Interdisciplinary Studies, Information Technology Minor  
Areas of study in Commerce (Business) and Arts (Digital Media)